

Firmware update

When new firmware is available the display reads: “New firmware available”.

1. Press **OK**. The Firmware update menu appears.
2. To update to the latest version, choose the update listed on the Simple tab, press **OK**, and then press **Yes** when prompted if you want to update the system. If you press the View soft key before you start installation, you can find out about the software version number and the date and time it was released.
3. Select language and press **OK**.

The update time varies depending on the size of the update and the speed of your Internet connection. During the update process the following steps are listed in the display:

- Getting gateway
- Updating gateway
- Getting handset
- Updating handset

When a step has been completed successfully, a green checkmark appears after the message. While the update is in progress you cannot make calls on the phone. If you have more than one handset registered with the gateway, all handsets will be updated when you press **OK**, but not necessarily at the same time.

Note: We recommend that you do not reset the gateway during the update process.

Revert to an older firmware version

1. Select **Firmware update**.
2. Use the arrow keys to navigate to the **Advanced** tab, choose the preferred update, press **OK**, and then press **Yes** when prompted to update the system.

Check which firmware version is currently installed

If you are uncertain whether you have updated to the latest firmware version, you can check which version number is currently installed, and compare with the version number listed on the Simple tab.

- In Idle mode, press the volume up key, on the side of the phone.

Restore configuration settings

When you restore the phone's configuration settings, the settings revert to the settings from a provisioning server. That is, if you have made changes to the VoIP settings on the handset, they are overwritten by the settings on the server.

1. Select **Restore settings**. Press **OK**.
2. Press **Yes** when prompted, and when requested to reboot the gateway, press **Yes** or press **Reset** button on the gateway.

Note: If you have not configured your phone using a provisioning server, you cannot restore the settings. To restore the phones Default settings, press and hold the Reset button on the gateway for 10 seconds.